

# Aqua

The Temperature  
Control People.

## Preventative Maintenance Plans



# Preventative Maintenance Plans

Because prevention is better than cure!

Regular, scheduled maintenance will ensure your process cooling and air conditioning equipment is working at optimum efficiency as well as extending its lifetime and giving you total peace of mind. Unexpected failures can seriously impact on a business, resulting in unexpected downtime, productivity losses and increased costs, as well as potential risks to employees.

Aqua offer a range of Preventative Maintenance Plans, covering all major brands, and work undertaken will follow the maintenance schedule set out by the original manufacturer. We price our plans on the specific equipment you have on site and offer three different levels of cover, so you only pay for what you need and there are no hidden costs.

Our F-Gas accredited Service Engineers are so much more than refrigeration experts. They are highly qualified, full-system specialists, with experience and understanding of all aspects of your temperature control solution.

Their knowledge base covers a diversity of products and services including, but not limited to, chillers, adiabatics, air blasts, cooling towers, free coolers, air con units, heat exchangers, pumps, tanks, valves, pipework, inverters, refrigerants and water treatment.

As well as performing required maintenance, our Engineers will also identify any potential future failure points. If parts are required, we offer discounted prices and our Preventative Maintenance Plan customers also benefit from reduced labour rates and priority response should any outages ever occur.

## Benefits



F-Gas  
Compliance



Priority response to  
unplanned outages



Significant cost  
savings due to  
efficiency



Extended usable  
life of equipment



Increased uptime  
and fewer repairs



Discounted  
parts



Detailed  
reporting



Reduced  
labour rates



Warranty  
protection



Lower total cost  
of ownership



Ability to  
forward plan

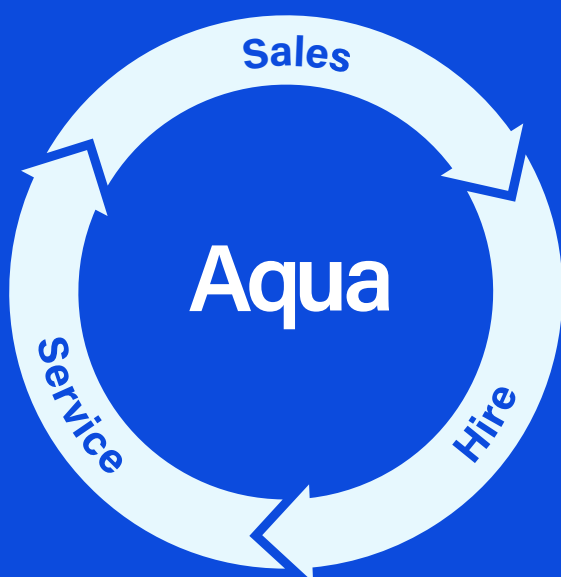


Easy budgeting,  
fixed fee (only replaced  
parts to pay for)

## Plan Options

Aqua offer three levels of preventative plans - **Standard**, **Premium** and **Premium Plus** - all of which can be tailored specifically to your equipment, application and industry sector.

	Standard	Premium	Premium Plus
<b>Contactable 24/7</b> - During normal business hours our staff are on hand to answer your call. Outside of this, all calls are handled by our emergency call centre before being passed to our on-call Service Engineer as appropriate	✓	✓	✓
<b>Dedicated Service Co-ordination representative</b> - Each customer is assigned a dedicated Service Co-ordinator who will become your advocate within our organisation	✓	✓	✓
<b>Full F-Gas compliance</b> - Including required periodic leak checks and provision of the reports and supporting documentation necessary to ensure legislative compliance	✓	✓	✓
<b>Number of maintenance visits per year</b> - Whilst two visits per year will be fine for most of our customers, this can be increased relative to legislation, personal wishes and/or the utilisation/amount of equipment on site	2	2	3
<b>Discounted parts</b> - Only customers that have taken out a PPM contract with us can benefit from reduced parts prices	5%	10%	15%
<b>Discounted labour cost</b> - Only customers that have taken out a PPM contract with us can benefit from reduced labour costs	✓	✓	✓
<b>Priority breakdown response</b> - Only customers with a PPM contract will get a prioritised response to breakdowns or unplanned outages	✓	✓	✓
<b>Next working day response to site</b> - Customers on a Standard PPM contract will benefit from a next working day response to breakdowns or unplanned outages	✓	✗	✗
<b>Six-hour response to site</b> - Customers on a Premium or Premium Plus PPM contract will benefit from a six-hour response to breakdowns or unplanned outages	✗	✓	✓
<b>Condenser coil clean (1/year)</b> - Dirty, damaged and/or oxidised condenser coils can impair the unit's ability to reject heat thereby reducing efficiency and increasing operational costs	✗	✓	✓
<b>Annual water sampling</b> - We will carry out annual water sampling and laboratory analysis to determine the current quality of the water used in your cooling system and provide recommendations where necessary	✗	✗	✓
<b>Thermal imaging</b> - Thermal imaging allows us to detect anomalies in both electrical and mechanical systems that are often invisible to the naked eye and take corrective action before a costly failure occurs	✗	✗	✓
<b>Discounted chiller or boiler hire</b> - Only customers that have taken out a Premium or Premium Plus PPM contract with us can benefit from reduced hire costs for chillers and/or boilers	✗	2.5%	5%
<b>Energy efficiency check</b> - We will analyse your system's current energy performance and efficiency and provide recommendations for improvements that will help reduce your operating and energy costs	Optional	Optional	Optional
<b>Vibration analysis</b> - To determine the health of key components such as fans and pumps so that corrective measures can be undertaken before a failure occurs	Optional	Optional	Optional
<b>Oil change and analysis (1/year)</b> - We will analyse the oil within your refrigeration circuit at each change to identify early signs of potential failure, noting levels of moisture and particulates	Optional	Optional	Optional
<b>Laser alignment</b> - Checks to analyse the alignment of shafts (screw compressors, drive motors etc) to prevent any release of refrigerant and oil, component damage or complete system failure	Optional	Optional	Optional
<b>Water treatment</b> - We will develop a water treatment strategy to resolve any identified issues to make sure your system works efficiently and trouble free over its operating life	Optional	Optional	Optional



## Sales, Hire, Service. Nationwide Coverage, Local Presence.

Aqua are temperature control experts, committed to designing & delivering market-leading solutions with a focus on energy efficiency, technical excellence and great customer service. Our Sales, Hire & Service divisions work together to offer a 360° approach.

With Engineers located across the UK, we deliver a local service with all the benefits you'd expect from a national company. Our Service Engineers are all F-Gas registered and Aqua are ISO 9001 and SafeContractor accredited.

Whether you're looking to purchase equipment, hire on a short or longer term basis, or needing support with service, maintenance & parts, we can help.

**Contact us today and discover the Aqua Difference.**



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